

Privacy Policy

Effective Date: November 1, 2024

Welcome to Live Joyfully Education LLC ("we," "us," or "our"). Your privacy is important to us, and this Privacy Policy outlines how we collect, use, disclose, and protect your personal information. By using our website and services, you consent to the data practices described in this policy.

1. Information We Collect

1.1 Personal Information

When you create an account on our website, we collect certain personal information necessary for your access, or provision of access, to educational courses and/or product purchases. This includes:

- **Email Address:** Used to set up your account, authenticate your identity, and communicate with you regarding our services, updates, and support.
- **Other Optional Information:** We may also collect additional information required to provide services, or other information you choose to provide, such as your name or phone number, for enhanced user experience and account recovery.

1.2 Usage Data

We collect information on how you use our website and courses, including the pages you visit, time spent, and any actions taken (e.g., course progress). This helps us optimize our offerings and improve your learning experience.

1.3 Cookies and Similar Technologies

We use cookies and similar tracking technologies to personalize your experience, monitor site performance, and analyze usage trends. You can control cookie preferences through your browser settings, though disabling cookies may affect website functionality.

2. How We Use Your Information

Your personal information is used to:

- Provide and manage your access to educational courses.
- Communicate updates, support, and information about relevant offerings.
- Improve the website, courses, and overall user experience.
- Ensure compliance with our Terms of Service and prevent unauthorized access.

We may also use anonymized, aggregated data for analytical purposes to enhance our services and monitor performance metrics.

3. Disclosure of Your Information

We do not share your personal information with third parties except under the following circumstances:

- **Service Providers:** We may share information with trusted third-party service providers who assist with website hosting, data analysis, and customer support.
- **Legal Compliance:** We may disclose information if required by law, regulation, or to protect our rights and users' safety.
- **Business Transfers:** In the event of a merger, acquisition, or sale of assets, user information may be transferred to the new entity.

4. Data Security

We implement industry-standard security measures to protect your personal information. However, no method of online transmission or storage is 100% secure, so we cannot guarantee absolute security. Users are encouraged to use strong passwords and take steps to protect their account information.

5. Your Choices and Rights

5.1 Access and Update

You can access and update your account information through your profile settings or by contacting us directly.

5.2 Email Preferences

You may opt out of receiving promotional emails by following the unsubscribe link provided in each email. However, we may still send essential account-related communications.

5.3 Data Deletion

To request the deletion of your account and personal information, please contact us at hello@livejoyfullyeducation.com. Note that we may retain certain information as required by law or for legitimate business purposes.

6. Children's Privacy

Our services are not intended for children under 13, and we do not knowingly collect information from children under this age. If you believe we have collected such information, please contact us to have it promptly removed.

7. Changes to This Privacy Policy

We may update this Privacy Policy periodically to reflect changes in our practices. Any changes will be posted on this page with an updated effective date. Continued use of our website following any changes indicates acceptance of the updated policy.

8. Contact Us

If you have questions or concerns regarding this Privacy Policy, please reach out to us at:

Live Joyfully Education LLC

Email: Hello@livejoyfullyeducation.com